

My name is Don Teresi, owner of Jerry's Air Duct Cleaning. I want to personally assure each and every customer that in keeping with the protocols set by the CDC and the State of Washington concerning the COVID-19 virus, I will be taking the following measures:

- 1) I am the owner/operator – to ensure consistency, I will personally be performing all duct and dryer vent cleaning.**
- 2) Before visiting each client, I will be washing and/or sanitizing my hands thoroughly and then putting on protective gloves.**
- 3) I'll also put some distance between us when speaking in person. Although the CDC states wearing a facemask is not necessary, I have some in stock that I can wear if needed.**
- 4) Common surfaces in my work van and equipment used inside will be disinfected before your visit.**

One question I'm constantly asked - Can the coronavirus be transmitted through heating and air conditioning ducts?

Answer - No, according to the latest science.

The coronavirus is transmitted in two ways. First, it happens when someone infected with the virus coughs, sneezes or otherwise exhales vigorously, expelling droplets of respiratory fluid that contain the virus. These droplets are relatively heavy, and tend to remain in the air for only a few seconds. People standing nearby can inhale them, contracting the virus that way. People also can pick up the virus when they touch a surface, where these droplets have come to rest or that has been tainted with the secretions from a person who's infected with the virus. Thus the advice: Cover your mouth if you cough or sneeze, and wash your hands as often as possible.

So far, there is no evidence of the possibility that coronavirus can be transmitted in airborne fashion (meaning that viruses expelled by an infected person attach themselves to tiny particles of dust or other material that float through the air).

Lastly, please be aware of scammers. If you receive a phone call stating your ducts must be cleaned to protect you and your family, it's just that – a scam.

If you have any questions or concerns, please do not hesitate to give us a call. We thank you for choosing us for your heating duct and dryer vent cleaning.

**Don Teresi
Owner**